

# CAREER OPPORTUNITY

## SECURITY SYSTEMS TECHNICIAN

Our Company is a leading regional 24/7 security monitoring company, seeking a self-starting individual for the following career opportunity:

### PURPOSE OF ROLE:

**Contribute to the delivery of an exceptional technical service to the Team and Company's clients. Meet the business' needs, through proficient, speedy and positive responses to all technical requirements.**

### PRINCIPAL RESPONSIBILITIES

#### Client Relationships:

Develop and maintain strong client relationships. Handle client queries, technical service requests and complaints with urgency, diplomacy and a solution focused attitude, closing issues to the client's satisfaction.

#### Site Surveys:

Consult with clients to determine their safety and security requirements. Make recommendations for the best possible solutions. Complete relevant documentation.

#### Installation & Maintenance:

Efficiently install security systems ensuring full functionality. Conduct service maintenance and repairs as required to clients satisfaction.

#### Technical Systems & Equipment:

Carry out troubleshooting of technical systems and expertly use specialized tools and equipment. Attend training and achieves certification required to maintain up to date technical knowledge.

### REQUIREMENTS

- At least (3) three years' experience with Intrusion Systems, Access Control, CCTV and Automation is **mandatory**
- Knowledge of Electronics and Information Technology is **mandatory**
- Experience in an operational environment and equipment used in a 24/7 Central Monitoring Station
- Very good spoken and written English
- Confident, mature, self-supervising, practical with a 'can do' attitude
- Ability to work under pressure and to strict deadlines.
- Able to work weekends and bank holidays on request.
- Must be computer literate, including use of Microsoft Office suite
- Must have own transportation with a valid drivers' license.

Email your application to [start@revealcoaching.co](mailto:start@revealcoaching.co) on or before 7th December, 2019